



September 11, 2018  
6:00 PM

## Moon Chapter

# 2 PART WORKSHOP

After enjoying a buffet dinner with your credit union peers, chose one of two informational sessions to attend.

- Annual Bank Secrecy Act Training – take care of your annual BSA training/testing requirement by attending this session led by Rob Draeger from Financial Standards Group.
- Member Service/Professionalism – Kevin Williams and George Goudie, credit union facilitators, will lead a valuable session on the importance of great member service & employee professionalism. This session is designed for everyone in your organization.

\$25 per person by August 30, \$30 per person until September 4.

**Muskegon Community College**

**221 Quarterline Road**

**Muskegon, MI 49442**



**Moon Chapter**

**2 PART  
WORKSHOP**

To attend please submit your RSVP to:

**Erin Bedwin**  
**Port City Federal Credit Union**  
460 W. Lakton Ave  
Muskegon, MI 49441

**Email:** [erin.bedwin@portcityfcu.com](mailto:erin.bedwin@portcityfcu.com)

Number of Attendees: \_\_\_\_\_ x \$25 per attendee by August 30, \_\_\_\_\_ x \$30 per attendee until September 4.

Attendee(s) names: \_\_\_\_\_

Credit Union Name: \_\_\_\_\_

Contact Person: \_\_\_\_\_

Phone: \_\_\_\_\_